

Alpine Altar – Terms & Conditions

These Terms & Conditions apply to all bookings made with Alpine Altar for elopement and wedding services provided at the Cardrona Church, Cardrona, New Zealand.

By confirming a booking, the clients acknowledge that they have read, understood, and agreed to these Terms & Conditions.

1. Booking Confirmation & Payment

A non-refundable 50% booking fee is required to secure your date and time with Alpine Altar. No booking is confirmed until the booking fee has been received.

The remaining balance must be paid in full no later than 30 days prior to the ceremony date unless otherwise agreed in writing.

For bookings made within 30 days of the ceremony date, full payment is required at the time of booking.

All pricing is quoted in New Zealand Dollars (NZD).

2. Cancellation Policy

All cancellations must be made in writing.

The booking fee is non-refundable, as it covers administration, planning, date reservation, and work completed prior to the ceremony.

If the booking is cancelled within 90 days of the ceremony date, 50% of the total booking value will be payable.

If the booking is cancelled within 30 days of the ceremony date, 100% of the total booking value will be payable.

If the ceremony is rescheduled and Alpine Altar is unavailable on the new date, the booking will be treated as a cancellation.

3. Rescheduling & Force Majeure

If your ceremony cannot proceed due to circumstances outside of Alpine Altar's reasonable control, including but not limited to severe weather, natural disasters, government restrictions,

public health orders, supplier failure, or other force majeure events, Alpine Altar will make reasonable efforts to reschedule your booking to an alternative available date.

Any rescheduled date is subject to availability.

Additional fees may apply where substantial re-planning or supplier changes are required.

If you choose not to reschedule, all payments made remain subject to the cancellation policy outlined above.

4. Ceremony Timing & Delays

Clients are responsible for arriving on time and ensuring the ceremony runs to the agreed schedule.

Alpine Altar operates on allocated ceremony time slots. If clients or guests arrive late, the booking time will not be extended and the ceremony, photography, and venue access time available may be reduced accordingly.

All couples are required to depart the venue at the conclusion of their allocated booking time.

Any requested changes to ceremony timing or location must be communicated as soon as reasonably possible and are subject to availability and approval.

5. Photography Services

Alpine Altar will make every reasonable effort to capture the requested moments and deliver a professional photographic gallery consistent with the photographer's artistic style and portfolio.

The photographer retains full creative discretion regarding image selection, editing style, and final delivery.

Specific poses, images, weather conditions, lighting conditions, or guest cooperation cannot be guaranteed.

Clients acknowledge that photography coverage may be affected by circumstances outside of Alpine Altar's control, including weather, venue restrictions, delays, guest interference, or equipment failure.

In the unlikely event of catastrophic equipment failure, loss of files, illness, injury, or other unforeseen circumstances preventing delivery of services, liability shall be limited to the amount paid by the client.

6. Image Usage & Copyright

All photographs remain the copyright of the photographer.

Clients are granted a personal-use licence to download, print, and share their images for non-commercial purposes.

Images may not be altered, sold, submitted for publication, or used commercially without prior written permission.

Unless otherwise requested in writing prior to the ceremony date, Alpine Altar may use images from the ceremony for portfolio, website, social media, publication, and promotional purposes.

Clients are responsible for downloading and appropriately storing their images following gallery delivery. While Alpine Altar may retain copies of images for a limited period, long-term archiving and storage of photographs cannot be guaranteed.

7. Celebrant Services

The celebrant will prepare and conduct the ceremony as agreed with the clients.

Ceremony scripts and written content created by the celebrant remain the intellectual property of the celebrant and may not be copied or reproduced without permission.

In the unlikely event the celebrant becomes unavailable due to illness or unforeseen circumstances, reasonable efforts will be made to source a suitable replacement celebrant.

8. Client Responsibilities

Clients are responsible for:

- Obtaining and supplying all legal marriage documentation required under New Zealand law.
- Ensuring guests behave respectfully toward all vendors and attendees.
- Advising Alpine Altar of any relevant access, health, mobility, or venue-related considerations.
- Ensuring all information provided for the booking is accurate.

Alpine Altar reserves the right to cease services immediately if any team member experiences threatening, abusive, unsafe, discriminatory, or inappropriate behaviour.

9. Health & Safety

Clients acknowledge that outdoor and alpine environments may involve inherent risks, including uneven terrain and rapidly changing weather conditions.

Clients participate at their own risk and agree to follow all safety instructions provided by vendors, venue staff, or transport operators.

Under New Zealand law, personal injury claims are generally covered by the Accident Compensation Corporation (ACC).

10. Liability

To the fullest extent permitted by New Zealand law, Alpine Altar shall not be liable for any indirect loss, consequential loss, emotional distress, weather-related disruption, travel disruption, or circumstances beyond its reasonable control.

Any liability arising in connection with services provided shall be limited to the total amount paid by the clients for the booking.

11. General

These Terms & Conditions constitute the entire agreement between Alpine Altar and the clients and supersede all prior discussions or understandings.

Any amendments to these Terms must be agreed in writing.

If any provision of these Terms is found to be unenforceable, the remaining provisions shall remain in full effect.

These Terms & Conditions are governed by the laws of New Zealand.